



# Return Form

Our goal is to make your exchange simple and easy. We want you to love what you purchased, but if you don't, for any reason, simply return your product(s) for a refund or an exchange within the 30 day return policy. Shipping costs will not be refunded.

Have questions? Please email our customer service at [customerservice@billiondollarbrows.com](mailto:customerservice@billiondollarbrows.com)

**\* Within the United States:** Please complete the form below. Please send your package prepaid, via the carrier of your choice.

**\* Outside of the United States:** Please complete the form below and then send your package, prepaid, via the carrier of your choice. We suggest you insure the package and ship via a trackable method.

Once we received the returned merchandise, we will refund you the amount within 3-4 business days or send back the exchanged item you requested.

You will receive a confirmation email once this is completed. Original shipping charges are not included in the refund price. Based on your financial institution, your refund can take up to 2-10 business days to reflect on your account statement.

Whichever carrier you choose, we suggest you insure the package and ship via a trackable method.

You must include this form in your package so we can exchange the product or issue a refund.

Please note \* We have a 30 day refund/exchange policy from the day the item(s) were purchased.

**\*If you fail to include this form in your package we will not issue your refund/exchange**

**PLEASE PROVIDE YOUR ORDER NUMBER:** \_\_\_\_\_

**We must have your order number to appropriately process the return request.**

Please check one of the following boxes.

Exchange product(s)

Refund

Mail to:  
ATTN:BDB Customer Service  
15 Hammond, Suite 301  
Irvine, CA 92618

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

| PRODUCT(S) BEING RETURNED/EXCHANGED |          |  |
|-------------------------------------|----------|--|
| Product Name                        | Quantity | Brief Description(Why returning or exchanging) |
|                                     |          |  |
|                                     |          |  |
|                                     |          |  |
|                                     |          |  |
|                                     |          |  |
|                                     |          |  |

Thank you and we appreciate your business.  
The BDB Team.